CWW 2.0 Impact on Existing CWW pages

Client Registration:
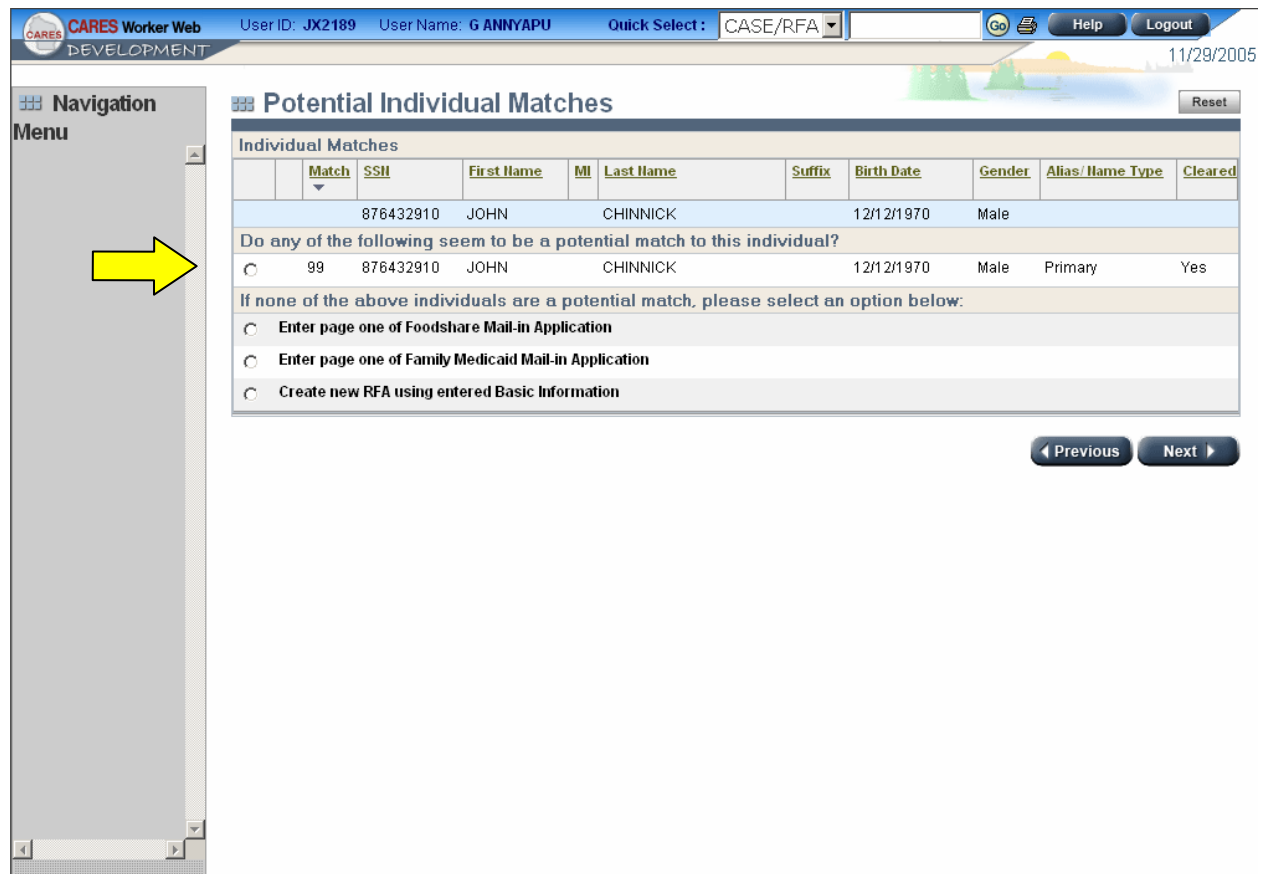
1. **Potential Matches:**
   This page will always be displayed after the Basic Information page even if there are no matches. The following options will be available:
   Enter page one for Family Medicaid Mail-in Application
   Enter page one for FoodShare Mail-in Application
   Create new RFA using entered Basic Information

Matches found:

No Match found:

		Match ▼	SSN	First Name	MI	Last Name	Suffix	Birth Date	Gender	Alias/ Name Type	Cleared
			876432910	JOHN		CHINNICK		12/12/1970	Male		

CARES Worker Web DEVELOPMENT — User ID: **JX2189**   User Name: **G ANNYAPU**   Quick Select: CASE/RFA   Go   Help   Logout
11/29/2005

Navigation Menu

Potential Individual Matches   Reset

Individual Matches

No data found

There are no matches for this individual in CARES. Please select an option below:

○ Enter page one of Foodshare Mail-in Application

○ Enter page one of Family Medicaid Mail-in Application

○ Create new RFA using entered Basic Information

◀ Previous   Next ▶

2. **RFA Summary:**
   On initial load of the page, if all the CR pages are complete and the contact method of the RFA is not 'A', the following options will be available and enabled:
   Begin Intake Interview
   Enter information for FoodShare application (With or without the Family Medicaid addendum)
   Enter information for Family Medicaid application

   The Office number and Worker ID fields can be updated on this page. All the County/Office/Worker validations will be done.

   A separate section will display all the ACCESS applications attached to the RFA. Two new fields to indicate if a Mail-in application is attached to the RFA and the status of the Mail-in application will be displayed on the page.

Primary Person : NEW NEW 0F PP   RFA: 1000570118   Status: CR Complete   12/07/2005

Navigation Menu

CARES Worker Web
- ● CARES Home
- ● Search
- ● Inbox Search
- ▼ Client Registration (1)
  - ✔ Basic Information
  - ✔ Additional Data
  - ✔ Program Requests
  - 🔒 Priority Service Determination
  - ✔ Print Application Registration
  - ✔ Complete Request
  - ➡ RFA Summary
- ▶ Application Entry (0)
- ▶ Worker Tools
- ● CARES Mainframe Access
- ● System Downtime Admin

RFA Summary

Cancel ☐ Reset

Primary Person Information

Name:	NEW NEW	Alias(es):	
Birth Date:	10/01/2005	Gender:	FEMALE
SSN:	111-11-4567	Ethnicity:	
Race:			

RFA Information

RFA Type:	ECONOMIC SUPPORT (ES)	RFA Filing Date:	10/25/2005
Contact Method:	Walk-in	Contact Date:	10/25/2005
Language:	ENGLISH	Resulting Case:	N/A
Attached Mail-in Application:	None	Mail-in Application Status:	

RFA Status

RFA Status:	PENDING (CR COMPLETED)	Withdraw Reason:	
Extension Date:		Extension Reason:	
RFA Web Status:	WEB		

Office Information

Office:	MILW CO DSS (5040)	Agency:	MILWAUKEE COUNTY
Assigned Worker:	XCTD97		

Contact Information

Household Address:	TERTERT MADISON, WI 23423-2342	Alternate Address:	N/A
Phone:		Phone:	N/A

Information Provider

Information Provider:	NEW NEW	Information Provider Address:	N/A
		Phone:	N/A

Programs	Filing Date
Medicaid (Including Healthy Start, BadgerCare and Medicare Premium Assistance)	10/25/2005
Family Planning Waiver	Not Requested
Caretaker Supplement	Not Requested
FoodShare	Not Requested
Child Care	Not Requested
W-2	Not Requested

ACCESS Applications

Application Number	Filing Date	View Application
3000575936	01-18-2006	View
5030545536	02-18-2006	View

Update Agency Information

Office:	5040
Worker:	XCT097

What would you like to do?

- ○ Begin Intake Interview
- ○ Begin or continue Data Entry of FoodShare Mail-in Application Form (With or without Family Medicaid Addendum)
- ● Begin or continue Data Entry of Family Medicaid Mail-in Application Form

Enter Begin Month for New Data: [MM] / [YYYY]

Cancel ☐ ◀ Previous   Next ▶

Search:

1. **Search Criteria:**
   A new checkbox will be added to the page to search for individuals in ACCESS applications that have not been processed into RFAs. Also, a new field for the ACCESS Application number will be added to the page. If this is given, the ACCESS Application Summary page will be displayed for the corresponding Application number.

2. **Search Results:**
   If the individual displayed on the results belongs to an ACCESS application, the corresponding magnifying glass link will take the worker to the Individual Summary page for the individual on the ACCESS application.

3. **Individual Summary:**
   If the worker came to this page from the Search Results or Search criteria page for an individual on an ACCESS application, the corresponding application details will be displayed on the page. Selecting the checkbox and clicking Next will take the worker to the ACCESS Application Summary page.

   If the worker comes to this page in any other scenario, the following options will be available:
   Enter page one for Family Medicaid Mail-in Application
   Enter page one for FoodShare Mail-in Application
   Create new RFA

4. **Quick Select:**
   A new option for the ACCESS Application number will be added. If this is selected, the ACCESS Application Summary page will be displayed for the corresponding application.

Application Entry:

If the case was created for an ACCESS application RFA or Mail-in RFA, the following Application Entry pages are impacted:

Case Creation, Case Information and Demographic pages:

1. **Case Clearance:**
   The Case Information Summary page also will be scheduled in the Intake driver.

2. **Merge RFA with Case:**
   If the worker came to this page for an ACCESS application RFA or Mail-in RFA, when the worker clicks Next, a warning message will be displayed to indicate that the application also will be merged with this case.

3. **Case Information Summary:**
   - Existing individuals of the case will be displayed at the top first.
   - The individuals part of the ACCESS application or Mail-in application will be displayed in a separate section below.
   - There will be a 'What would you like to do?' option for each of these individuals. The worker can select to add (OR) do not add for each of the individuals. For example, if there are 2 existing individuals on the case, the following options will be added to the dropdown:
     i. Match with individual A
     ii. Match with individual B

Primary Person : MOM-ZUOYF ACCESS-KXPO 40F PP   Case: 6000625367   Status: Pending   Mode: Intake   02/08/2006

▦ Case Information Summary

Cancel ☐   Reset

The following events have occurred:

⊗ **AE288 :** Please select an option for the individual(s) in the Application Information section.

Case Household Members and Relationships

A - MOM-ZUOYF ACCESS-KXPO 40F PP (PIN: 6001675171 Birth Date: 01/15/1966)   🔍

Relationship to MOM-ZUOYF	Last Updated	Begin Month	Purchases & Prepares With	Filling Parental Role	Is Caring For	Has Legal Custody Of	Is Essential Person For	Is Tax Dependent Of
				No data found.				

Application Information - Household Members

First Name	MI	Last Name	Suffix	SSN	Birth Date	Gender	What would you like to do?
MOM-ZUOYF		ACCESS-KXPO			01/15/1966	FEMALE	Cleared
DAD-JSQFM		ACCESS-KXPO			01/05/1956	MALE	▼
SON-FZCOB		ACCESS-KXPO			01/25/1996	MALE	▼

Program Requests

Category	MA	MPA	BC	FPW	CTS	FS	CC	W-2
Begin Month	02/2006	02/2006	02/2006	02/2006	02/2006	02/2006	02/2006	02/2006
Program Filing Date	02/08/2006	02/08/2006	02/08/2006	02/08/2006	02/08/2006	02/08/2006	02/08/2006	02/08/2006
Last Updated	02/08/2006	02/08/2006	02/08/2006	02/08/2006	02/08/2006	02/08/2006	02/08/2006	02/08/2006
Household Request	Yes		Yes		No	No	No	No
MOM-ZUOYF ACCESS-KXPO 40F PP	Yes		Yes		No	No	N/A	N/A
	🔍	🔍	🔍	🔍	🔍	🔍	🔍	🔍

🗊 Populate Blank Responses As Add

Individual	Begin Month	Updated on or before
ALL ▼	MM / YYYY	MM / DD / YYYY Go

◀ Previous   Next ▶

Navigation Menu

CARES Worker Web
- CARES Home
- Search
- Inbox Search
- ▶ Client Registration (0)
- ▼ Application Entry (17)
  - Case Summary
  - ▼ Case Information
    - → Summary
    - ✴ Case Comments
    - Select Others
    - ✴ Household Members
    - ✴ Medicaid Request
    - ✴ MPA Request
    - ✴ BadgerCare Request
    - ✴ FPW Request
    - CTS Request
    - ✴ FoodShare Request
    - Priority Service
    - ✴ CC Request
    - ✴ W-2 Request
    - HH Relationships
    - Relevance Results
    - ✴ General Case Info
  - ▶ Individual Demographics
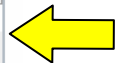 - ▶ Benefits/School
  - ▶ Individual Non Financial
  - ▶ Long Term Care
  - ▶ Asset Information

4. **Medicaid, BadgerCare, FPW and FoodShare pages:**
   For any new individuals, the individual requests will be defaulted to the application information. For existing individuals, discrepancy messages will be displayed. Also, if any Gatepost page is scheduled for these programs, the corresponding Summary page will be scheduled.

5. **Household Relationships:**
   For any new individuals, the relationships will be defaulted to the application information. For existing individuals, discrepancy messages will be displayed.

6. **Individual Demographics and Benefits Received / School Enrollment pages:**
   For any new individuals, the information will be defaulted from the application. For existing individuals, discrepancy messages will be displayed.

7. **Case Summary:**
   The section that displays all the RFAs that were merged to the case will also display the contact method and status of the RFAs. Also, there will be a button to view a PDF of the ACCESS Application for an ACCESS RFA.

Non Financial and Financial pages:

1. **Summary pages:**
   - Existing Case information for each of the sections will be displayed first.
   - The information submitted part of the application will be displayed next in each section.
   - There will be a 'What would you like to do?' option for each of the application information records. The worker can select to add (OR) do not add for each of the individuals. For example, if there are 2 existing employment sequences for an individual on the case, the following options will be added to the dropdown:
     - Match with A
     - Match with B
   - If any application information was marked to be added to the case, the corresponding gatepost response will be flipped to Yes.

CARES Worker Web
SYSTEMS

User ID: XCT752   User Name: V GNANAMANI   Quick Select: CASE/RFA ▾   [Go] [🖨] [Help] [Logout]

Primary Person: MOM-ZUOYF ACCESS-KXPO 40F PP   Case: 6000625367   Status: Pending   Mode: Intake   02/08/2006

Navigation Menu

CARES Worker Web
- CARES Home
- Search
- Inbox Search
- ▸ Client Registration (0)
- ▾ Application Entry (12)
  - Case Summary
  - ▸ Case Information
  - ▸ Individual Demographics
  - ▸ Benefits/School
  - ▾ Individual Non Financial
    - → Summary
    - ✱ Gatepost
    - Pregnancy
    - Disability
    - MAPP
    - Prior SSI
    - Newborn
    - Drug Felon
    - FS IPV Sanction
    - Room and Board Paid
    - Absent Parent
  - ▸ Long Term Care
  - ▸ Asset Information
  - ▸ Employment / Unemployment Queries
  - ▸ Employment
  - ▸ Unearned Income
  - ▸ Expenses
  - ▸ Medical

Individual Non Financial Summary

Cancel ☐   [Reset]

The following events have occurred:

(?) **AE279 :** Please review the application information for each section.

Pregnancy

Case Information

Row	Individual	Begin Month	End Month	Last Updated	Delete Reason	Fetus Num	Due Date	Pregnancy End Date		
					No data found.					

Application Information

Individual	What would you like to do?	Fetus Num	Pregnancy End Date
MOM-ZUOYF ACCESS-KXPO 40F PP	[▾]	1	09/30/2006

Disability

Case Information

Row	Individual	Begin Month	End Month	Last Updated	Delete Reason	Blind	Disabled	Mapp Disabled	Presumptive Disability		
					No data found.						

Application Information

Individual	What would you like to do?
	No data found.

Medicaid Purchase Plan

Case Information

Individual	Begin Month	Last Updated	Delete Reason	Request MAPP	Working	HEC Program	Exempt from work		
				No data found.					

Prior SSI

Case Information

Row	Individual	Begin Month	End Month	Last Updated	Delete Reason	SSA Cola Increase	Disabled Adult Children Benefits	Widow-Widowers I	Widow Widowers II		
					No data found.						

Application Information

Individual	What would you like to do?
MOM-ZUOYF ACCESS-KXPO 40F PP	[▾]

New Born

Case Information

Row	Individual	Begin Month	End Month	Last Updated	Delete Reason	Mother eligible for Non-CARES MA	Continuously living with natural mother		
					No data found.				

Application Information

Individual	What would you like to do?	Continuously living with natural mother
		No data found.

Drug Felon

Case Information

Row	Individual	Begin Month	Last Updated	Delete Reason	Sanction Type	Conviction Date		
				No data found.				

Application Information

Individual	What would you like to do?	Convicted Date
MOM-ZUOYF ACCESS-KXPO 40F PP	[▾]	

Room and Board Paid

Case Information

Row	Individual	Begin Month	End Month	Last Updated	Delete Reason	Seq	Room/Board paid to	Boarder	Roomer		
					No data found.						

Application Information

Row	Individual	What would you like to do?
		No data found.

Absent Parent

Case Information

Row	First Name	Last Name	Delete Reason	Gender	Absence Reason	Absence Date	Referred to IVD		
				No data found.					

Application Information

Individual	What would you like to do?	First Name	Last Name	Gender	Absence Reason	Absence Date
		No data found.				

Food Stamps IPV Sanction

Case Information

Individual	Last Updated	Delete Reason	IPV Number	Type of Offense	Referral Number	Category		
			No data found.					

🔄 Populate Blank Responses As Add

Individual	Begin Month	Updated on or before
ALL ▾	MM / YYYY	MM /DD / YYYY [Go]

[◀ Previous]   [Next ▶]

2. **Detail pages:**
   - If there were any case details on the page, those would be displayed first.
   - For any application information records that were matched with existing records, discrepancy messages will be displayed. An informational message will be displayed to indicate the existing case information has been loaded.
   - If any application information was marked to be added to the case, the page will be loaded with the corresponding application data. An informational message will be displayed to indicate the application information has been loaded.

The above changes affect the following pages in the AE driver:
Individual Non-financial Summary
Individual Non-financial Gatepost
Pregnancy
Disability
Prior SSI
Newborn
Drug Felon
Room and Board Paid
Absent Parent
Employment Summary
Employment Gatepost
Employment
Loss of Employment
Self Employment
Room and Board Earnings
Unearned Income Summary
Unearned Income Gatepost
Unearned Income
Expenses Summary
Expenses Gatepost
Dependent Care
Support
Medical Expenses
Shelter Costs
Utility Costs
Medical Summary
Medical Gatepost
Medical Coverage
Medicare

Common:

1. **Eligibility Access:**
   This page will display a new warning message and display a list of all the Summary pages which have information marked as 'Do not add'. If Enter is hit again, eligibility can be run on the case.

2. **CWW Home page:**
   The following additional information will be displayed on this page and selecting the appropriate magnifying glass icons will take the worker to the appropriate pages.

User ID: **XCTE76** User Name: **P GOVINDARAJ** Quick Select : [CASE/RFA ▼] [____] [Go] [🖨] [Help] [Logout]

11/03/2005

⊞ Navigation Menu

⊞ CARES Worker Web Home

▼ Recent Cases/RFAs

Type	Case/RFA #	Primary Person		Accessed	
Case	0100175180	EVA SCAIFE 33F PP		11/03/2005	🔍
Case	0000227200	MICHAEL JOHNSON 47M PP		11/02/2005	🔍

▼ My Inbox Items

	Counts	
⊽ Priority Service	3	🔍
⊽ Received before 12/10/2005	4	🔍
Received on or after 12/10/2005	0	🔍
Total	7	🔍

▼ My Tasks

Type		
SMRFS	6	🔍
Employer Verifications	8	🔍

Broadcast Messages

◄◄ ◄ [1] Go ► ► of 3 Pages

Issue Date	Message Description
04/12/2005	NEW VER OF RT TCRD/99 EFF 04/12/05.
04/12/2005	NEW VER OF RT TCSA/99 EFF 04/12/05.
04/12/2005	SSN VERIFICATION PROCESSED-EXCHANGE TYPE:SSWS
04/11/2005	****************JOB ANCOUCMENT***************** * Health Care Financing Supervisor - FoodShare Quality Assurance Program Supervisor - Madison. Department of Health and Family Services (DHFS);Division of Health Care Financing (DHCF); Bureau of Eligibility (BEM) Management (BEM) Madison. This position directs and provides leadership to the FoodShare (FS) Quality Assurance (QA) Program to ensure the accurate completion of QA reviews consistent with state and federal requirements, supervises QA Staff assigned to field offices throughout the state, produces and validates FoodShare QA statistical data and reports in a timely manner; serves as BEM's primary liaison
04/11/2005	communication person, negotiator and expert in QA matters. * The starting salary is between $41,136 to 63,865 per year depending on qualifications, plus excellent benefits. A twelve-month probationary period is required. The pay schedule/range is 81-03. This is a This is a non-represented position. Applications are due by 04/25/05. * A detailed explanation of job duties, skills, and how to apply are listed in the State Current Opportunities Bulletin under job announcement 05-00496: Contact Gregg Dalton, Human Resource specialist at 608-266-9822 with questions.